

Guidelines for Devotees who attend the temple during weekends, Bank Holidays & Special religious days

Temple Entry:

1. Advance pre-booking is a must to enter the Temple. Please pre-book your arrival online through the temple website.
2. Cars should be parked in the designated devotees' car park and maintain social distancing whilst leaving/entering the car.
3. You should first report to the temple community hall after entering the temple as this will be the starting point to enter the temple shrines. Tokens will be given to visit each shrine once during your visit.
4. The lift should only be used by those who require mobility support and only one person should use the lift at any given time.
5. You should stick to the booked time slot and should leave the temple premises without waiting around after visiting all the shrines.

Health & Safety:

1. Always maintain social distancing within the temple premises as per government guidelines.
2. You are recommended to wear face masks or face covering and should sanitise your hands after entering into the temple premises and after using the restrooms.
3. You should only use designated restrooms (in community hall) and leave them clean after use.
4. You should keep your children with you at all times under supervision and ensure they follow social distancing.
5. You should not visit the temple if you experience any coronavirus symptoms or if you live with any vulnerable people at home.

General Guidelines:

1. Archana will be performed only to Lord Balaji, Shri Ganesh and Lord Shiva. Tickets can be purchased from the temple office. At the shrine, verbally inform your gothram, name and nakshatra to the priest and move on without waiting and the priest will perform the archana.
2. Laddu prasadam can be purchased from the laddu counter.
3. Monetary donations can be made at the temple office using cards, cash or by cheque.
4. You should not bring any offerings like flowers, milk, fruits, prasadam etc.
5. You should not prostrate (*Sashtanga or Ardha Sashtanga Namaskarams*) or touch any surfaces except handrails and banisters for support.
6. You should not sit for meditation or prayer inside any of the temple shrines.
7. You should leave all your personal belongings like bags, coats, jackets etc in the car as no cloakroom facilities are available in the temple premises.
8. You are advised to carry your own water bottle. Any food or prasadam are not allowed to be consumed within the temple premises.
9. Annadhanam will not be served by the temple until further notice.

These guidelines will be reviewed regularly and amended according to the guidance from the UK government. However, we welcome your valuable feedback and suggestions to improve our temple services. We thank you for your understanding, forbearance and cooperation.

We endeavour to make your visit to the temple as spiritual and peaceful as possible.

Management